

ENDPOINT DEVICE CONFIGURATION & MANAGEMENT*

SERVICE FACT SHEET

SKU: NIS-024

Category: STRATEGY & PARTNERING

Support Package Available: YES



OVERVIEW

At Norfolk IT Solutions, we set up and manage Microsoft Intune for your organisation, ensuring every PC, Mac, tablet, and phone is protected and ready for work. We create a standard build for all devices, rebuild existing ones with approved software, and give staff access to a secure, company-managed app store.

With automated updates, every device stays aligned with the latest features and security standards, reducing risks and improving performance. Lost or stolen device? We can remotely lock it or wipe company data to keep your information safe.

FEATURES

- Keep devices secure
- Work anywhere safely
- Automatic updates
- Control lost or stolen devices
- Easy app management

**Need to be on Office 365, which we can also help with*



ALREADY HAVE DEVICES?

We provide a health check service designed to pinpoint any issues or areas of improvement on your existing devices. This service can also incorporate the implementation of recommendations, ensuring you have peace of mind regarding the costs involved.

PACKAGES AVAILABLE

Below are the packages we offer, these can be customized to suit your needs but we believe it is important for our customers to understand the costs up-front so there are no hidden surprises.

Essentials

Quick and easy to meet your core needs

- ✓ Healthcheck & Review
- ✓ Profile & Licensing Setup**
- ✓ Deploy to Devices (up to 5)
- ✓ Device Migration
- ✓ User guides & Training
- ✓ 12 hours of ongoing support***

£2,000

Small Company

Tailored for small organisations with up to 15 devices

- ✓ Healthcheck & Review
- ✓ Profile & Licensing Setup**
- ✓ Deploy to Devices (up to 15)
- ✓ Device Migration
- ✓ User guides & Onsite Training
- ✓ 24 hours of ongoing support***

£2,500

Large Company

Complete package for organisations up to 50 devices

- ✓ Healthcheck & Review
- ✓ Profile & Licensing Setup**
- ✓ Deploy to Devices (up to 30)
- ✓ Device Migration
- ✓ User guides & Onsite Training
- ✓ 60 hours of ongoing support***

£3,500

***The above costs exclude the cost of the admin licenses, we can advise on the right set of licenses for you and if you are a charity we can help you secure free/discounted licenses from Microsoft.*

****Hours are valid for 12 months from go live, ongoing support packages available*

SUPPORT PACKAGES

We provide ongoing support packages to guarantee that your devices continually meet your needs. These packages can be customized to fit your preferences, allowing you to choose between pay-as-you-go options, purchasing support credits, or opting for retainers.

CONTACT US

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